



Reconnect . Rebuild . Recover

Amna (previously known as Refugee Trauma Initiative)

Job title: Trainer & Facilitator in Mental Health Community Healing Practices	
Team: Programmes	Location: UK/EU/Middle East/Africa (EMEA) This role includes traveling to visit partners in various countries.
Contract Length: Indefinite	Salary:

Background:

Amna means safe in Arabic - representing the core of our work - supporting communities and frontline workers to bring non-clinical mental health support to every person affected by war, conflict and displacement. At Amna, our core values of respect, understanding, curiosity and connection guide everything we do. Our mission is to build community capacity for healing. Our vision is a world where refugees can determine their future unbounded by the impacts of conflict and displacement.

We partner with local organisations and institutions working with displaced communities to set up psychosocial healing services in which individuals and groups can discover and connect to practices that promote their healing and wellbeing. We invest in and train people within these organisations to provide this support, and we help partners build psychosocial interventions in collaboration with refugee communities – all with a values-based, trauma-sensitive and identity-informed approach.

Our partnerships are not limited. We connect partners through our global healing network of peer organisations to exchange learnings and enhance their practices as the network strives to support forcibly displaced communities around the world.

Safeguarding:

The role-holder will have experience working according to ethical and good practice safeguarding principles. They will be expected to adhere to and promote Amna's Child and Vulnerable Adult Safeguarding Policies as they will be involved and responsible for programmes working with children and vulnerable groups in different settings.

How Will You Make a Difference?

Amna is seeking a **full-time Arabic speaking facilitator** to join Amna's team of trainers, with therapeutic/clinical background. As a Trainer & Facilitator your responsibilities will involve delivering training sessions and group facilitation to support and create learning spaces for training participants on themes centred around trauma and identity informed psychosocial healing care with displaced communities.

Amna's identity and trauma informed approach is centred around community healing practices with communities that aim to restore participants sense of safety, belonging, agency and joy. Amna services are co-created with the communities being worked with and we prioritise refugee participation and leadership in service design and delivery wherever possible.

The role holders need to have experience working with communities affected by adversity, including displacement, war and conflict, poverty, abuse or marginalisation. **Given the nature of Amna's work in emergency settings with displaced communities, applicants need to be comfortable working in environments where there is uncertainty, change and exposure to distress.**

Specifically, successful candidates will have a strong experience in following areas:

1. Work with children and families in an emergency context;
2. Therapeutic experience – Individual and Groups;
3. Community work experience;
4. Designing and delivering trainings across different context;

Amna will train role holders in Amna's training and facilitation approach.

Responsibilities include:

- To deliver high quality, interactive trainings in person and online.
- To develop Amna's training materials including engaging content, structure, visuals and activities.
- To provide ongoing support to Amna's training participants from a range of countries on how to set up safe, community healing spaces with displaced communities.
- To facilitate learning and support groups for Amna training participants.
- To coordinate the preparation and delivery of in person and online trainings.
- Outside of Amna's trainings, to maintain engagement with Amna's training participants to share and exchange learning.
- Travel to various countries to visit, train and observe partner organisations.
- To work in collaboration with all departments within Amna to achieve Amna's objectives.

Qualifications and Experience:

- Minimum three years of experience working therapeutically with communities affected by adversities.
- Minimum three years of experience delivering therapeutically informed community programmes using creative tools.
- Experience working with communities affected by adversity.
- Experience working in a therapeutically informed way, e.g. working with sensitivity to the needs and experiences of the communities worked with.
- Comfortable working in English – spoken and written.
- Comfortable in designing and delivering content in Arabic.
- Confident computer skills, especially in Microsoft Office and PowerPoint.
- Able and willing to travel for work (if you have travel restrictions to some countries, please notify us in your application).

Desirable:

- Life or work experience with refugee or/and displaced communities.
- Education or experience in psychology, social studies such as community work, social work, intercultural education, or creative healing practices.
- Therapeutic training (minimum 2 years training).
- Work experience coordinating / project management role.
- Experience in delivering trainings to groups with mixed genders, languages, cultures, ethnicities, religions, (dis)abilities.

Benefits:

- See our wellbeing strategy through [this](#) link.

Work Location and Environment

This role is a remote job opportunity, and open to applicants in the UK, EU, Middle East and EMEA region.

Amna offers a hybrid working environment to its employees allowing for a blend of remote and in-person work.

Please note that the nature of working environment and hybrid schedule may be adjusted as per the organisation's evolving needs.

Remuneration Package

At Amna we are committed to attracting and retaining top talent by offering competitive compensation and benefit packages. We believe in rewarding talent and expertise at a level that corresponds with the local market conditions, ensuring that all our team members are fairly compensated for their skills and contributions.

In compliance with international standards, Amna utilizes a global payroll provider to ensure seamless and efficient compensation processes for our diverse team.

Commitment to Diversity, Equity, and Inclusion

Amna is committed to fostering a diverse and inclusive workplace where all employees are valued, respected, and empowered to contribute their unique perspectives and talents.

As an equal opportunity employer, we do not discriminate on the basis of race, religion, color, ethnicity, sex, gender, sexual orientation, age, marital status or disabilities status.

Applications are strongly encouraged from people with personal or family lived experience as refugees and displacement.

How to Apply:

Please send your CV and motivation letter either in writing, video or voice-note (no longer than one side A4 or 3-minutes) to hr@amna.org by latest **4th May 2025**. In your motivation letter please address the following points:

1. Why do you want to do this work with Amna?
2. Why we should consider you for this role?

For more information on Amna's work please visit our website: www.amna.org

Applications will be considered on a rolling basis and qualified applicants may be invited to an interview during the application process. We strongly encourage candidates to apply before the deadline.

Only Shortlisted candidates will be contacted.